

Don't Let Language Be a Barrier to Diagnosis and Treatment.

HEALTH CARE IN YOUR LANGUAGE

- On-demand, video remote translation and interpretation services
- 250 languages, including American Sign Language (ASL)
- Our translation services provider:
 - Provides all linguists with HIPAA and medical industry training
 - Requires all linguists to adhere to the professional standards of conduct for interpreters and translators, the National Council on Interpreting Health Care (NCIHC) Standards of Practice, and NCIHC Code of Ethics
 - Enters into confidentiality agreements with all linguists
- American Sign Language (ASL) Interpreters are certified by RID, Registry of Interpreters for the Deaf

CHALLENGES ADDRESSED:

- Growing Limited English Proficient Population
- When used as part of a comprehensive compliance program, can help a provider meet its obligations to provide language assistance to patients under applicable federal and state laws



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