



GlucoMe™

## Pairing Your Glucometer with the GlucoMe App

**Congratulations on installing the GlucoMe mobile app and welcome to GlucoMe!**

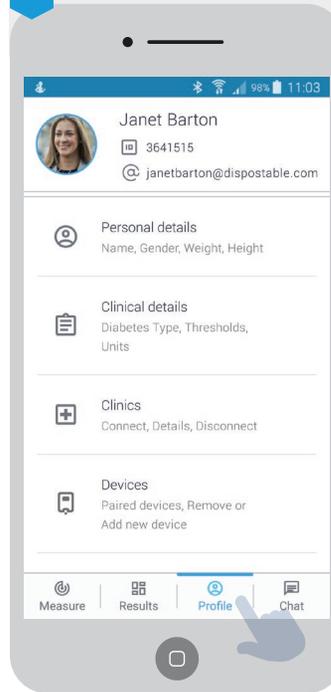
**The simplest way to benefit from our platform and the data sharing options that it allows, is by connecting your blood glucose meter with the GlucoMe app.** This way, each time you test your blood glucose, your results will be stored automatically in the GlucoMe cloud and can be shared with your clinic and other caregivers.

### Pairing Your Device

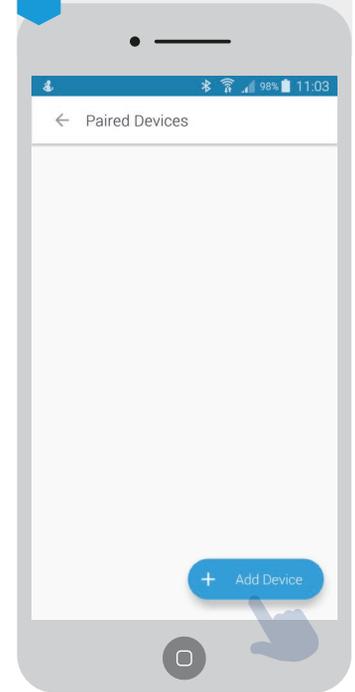
Before you begin, make sure that Bluetooth  is enabled on your smartphone.

*Note: You can pair more than one device with the GlucoMe app.*

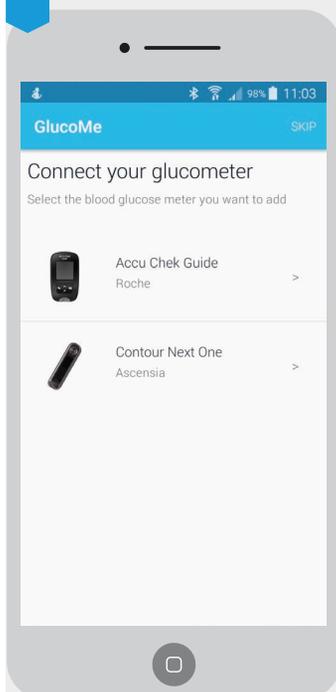
**1** Open the GlucoMe app on your phone, go to the **Profile** tab, and tap on **Devices**.



**2** Tap on the **Add Device** button.

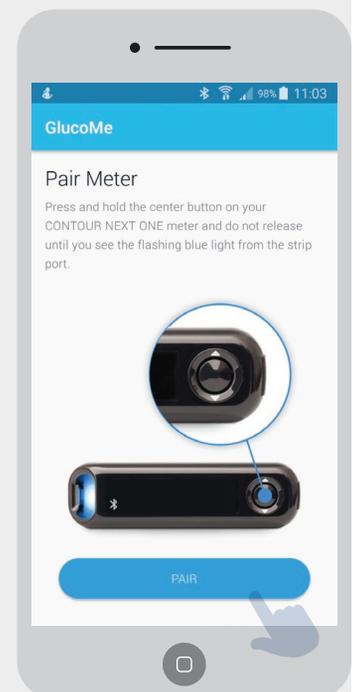
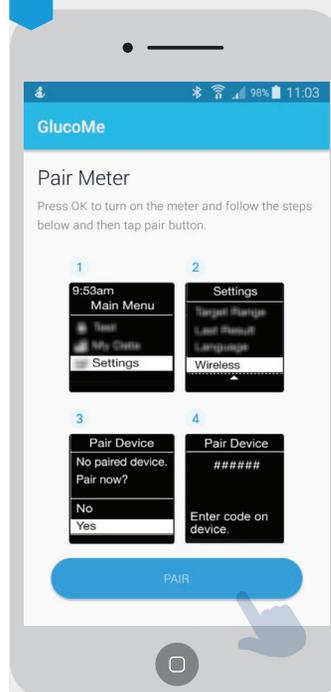


**3** Select the meter that you wish to pair.

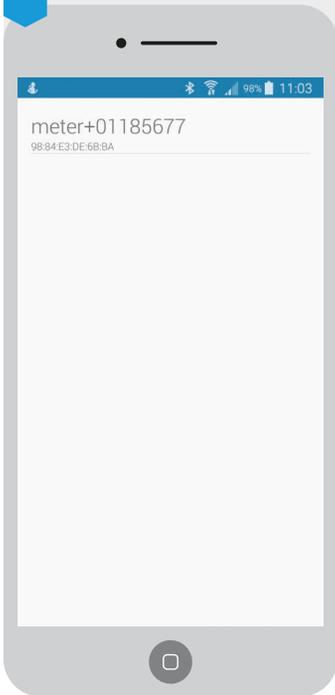


*Note: When first installing the GlucoMe app on your phone, this screen will automatically come up, asking you to select the blood glucose meter to pair.*

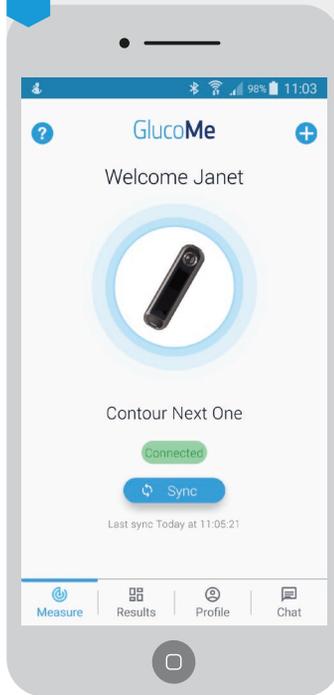
**4** Follow the instructions on your app and then tap on **PAIR**.



**5** Choose the device name that appears on your screen.



**6** The app will now show the device that is paired and indicates in green when it is connected.



## Manual Input with the GlucoMe App

The GlucoMe App allows manual input of blood glucose measurements and other information as well. Please follow instructions in our video tutorials.

To become more familiar with the app's main functions and how your data can be shared with your clinic and other caregivers, refer to the GlucoMe User Manual or watch our App Navigation Tutorial on GlucoMe's YouTube channel.

## Blood Glucose Tests with Your Paired Device

**You can now take your first blood glucose test with your glucometer and see how the result syncs with the GlucoMe app!**

Depending on the device you are using, either click on  or wait for the measurement to sync automatically with the app. Syncing may take a few seconds.

**The results will be securely stored in the GlucoMe cloud** and can be shared with your clinic and other caregivers. This will enable them to send you personalized recommendations and help guide you to reach your HbA1c target sooner.

**Note:** When using a blood glucose monitor, always follow the instructions in that device's user manual or settings.

## Troubleshooting

Problem	Possible Causes	Solution
Pairing failed	Your glucometer may have been paired with a maximum number of mobile devices.	Navigate to view Bluetooth-paired devices on your glucometer and remove other paired devices.
	Your mobile device's operating system may not support pairing with this glucometer	Check that your mobile device is operating with Android 5.0 or later; or with iOS 9.0 or later for iPhone/iPad.
I have paired my glucometer with my phone, but it shows in the GlucoMe app as Disconnected.	Bluetooth on your phone may be disabled.	Enable Bluetooth on your mobile phone.
	Your glucometer may be turned off or its Bluetooth may be disabled.	Click on <a href="#">How to connect?</a> beneath the <b>Disconnected</b> notice on your phone and follow the instructions.

**Note:** GlucoMe App features may be modified pending the official release of app updates.

App updates will be periodically available for download from the App Store/Google Play.

**Caution:** When not used with the GlucoMe BGM, the GlucoMe Mobile App is intended for data storage and transfer to the cloud only. GlucoMe shall not be liable for any error or inaccuracy in the clinical data and/or any other information ("third-party content") keyed in or uploaded to your GlucoMe App account not through the GlucoMe BGM.

It is your responsibility to verify that third-party content and clinical data and/or any other information that is made available in your GlucoMe app account, are identical, and GlucoMe shall bear no responsibility for the third-party content. In the event of inconsistency between the third-party content and the clinical data and/or any other information available in your GlucoMe app account, discontinue using the app and contact GlucoMe support at support@glucome.com.

### For GlucoMe support

Contact your local representative or your clinic  
Email us at support@glucome.com



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