

RxSamples.com

Samples Made Simple

Rx Samples™, powered by SampleCenter™, is a convenient, secure service that enables eligible prescribers to request drug samples through a 100% digital process with built-in regulatory compliance. The service gives you simple access to multiple leading pharma manufacturers on a single site, then instantly sends your requests to be fulfilled by the manufacturers.

Rx Samples™ is so easy to use that once you've checked your eligibility with a few simple keystrokes, you can start requesting samples within minutes. Individual prescribers can access the site themselves or designate a "Sample Administrator" to prepare sample requests for all eligible prescribers in the practice, in one convenient workflow.

New Features Benefit Patients and Prescribers

- Easy setup for solo practices and Health Systems.
- Access leading pharma samples and co-pay coupons.
- One request workflow for all eligible prescribers.
- One-click authenticated compliant eSignature.
- 100% digital requests available.

Supports Medication Adherence

30% of patients fill a prescription only when provided a sample regardless of age, income and gender*.

Trusted by Prescribers

8+ million sample requests

Sponsored by Pharma Manufacturers

No cost to prescriber or patient

*Source: Datamonitor

Recurring Requests™ Made Easy

- System feature to automate sample request preparation when your new monthly allocation is available.
- Automate paperwork for future requests.
- Sign requests only when you need the sample.
- You are always in control of your inventory.

Quick and Easy to Use *Go to RxSamples.com*

1 Check your eligibility at RxSamples.com



2 Request Brands of Interest



3 Choose Recurring Request™ when available



4 Prescriber Signs and Returns Sample Request Form



eSign

- Authenticate prescriber email (one-time)
- Click-to-sign requests with DocuSign® via email



Or, return by fax

- Print, sign, return by fax to the number on the form

Need help? Call **(866) 772-1580**, 9AM to 8PM ET (M-F), or email us at **HSsupport@samplecenter.com**

FAQ FREQUENTLY ASKED QUESTIONS

RxSamples.com

What is the Rx Samples service?

Online platform that allows eligible prescribers to request patient drug samples from leading pharmaceutical manufacturers.

Who within the practice can access the Rx Samples service?

Individual prescribers can access the site themselves or designate a "Sample Administrator" to prepare sample requests for all eligible prescribers in the practice, in one convenient workflow.

Are Multi-Prescriber Workflows available?

Yes, you can check eligibility and request samples for one or more prescribers, in one easy workflow.

What drug samples are available to our prescriber(s)?

Check eligibility and setup your practice at **RxSamples.com** to see the specific brands available to your prescribers.

How many drug samples can I request?

Pharma determines prescriber eligibility and also determines the monthly brand allocation for each eligible prescriber. That information will be displayed on the website.

The Recurring Request™ feature makes it easy for the prescriber to receive the next month's allocation of drug samples.

What is the cost of the service?

There is no cost to the practice, prescriber, or the patient.

Why use eSignature?

eSignature is the easiest, fastest, most secure way for a prescriber to make a sample request.

Rx Samples uses an authenticated 21 CFR part 11 compliant "click-to-sign" eSignature process.

PDMA regulations allow for a 21 CFR Part 11 compliant electronic signature to request drug samples. eSignature allows a prescriber to "click-to-sign" for a compliant and secure prescriber sample request signature.

How does a prescriber become eligible for a drug sample with the Rx Samples service?

Pharma manufacturers determine eligibility and monthly allocation by brand and by prescriber.

How does this impact my pharma rep?

Pharma manufacturers contract with SymmetryRx for brand placement on SampleCenter™ to help meet prescriber requirements for a consistent supply of samples. The service extends the reach of the pharma rep to serve more prescribers. Your pharma rep is your best source to learn more about specific brands and available patient and educational resources.

How will I be notified when additional drug samples are available?

You will be notified by email whenever new brands are available.

How long will it take for drug samples to arrive?

Drug samples typically arrive within 4-6 business days. Faster, if you use eSignature.

What if I need information about the drug samples offered?

Manufacturer prescribing and other information can be accessed on the website from links adjacent to the available brands.