

Rely On Us...

for servicing your *Medical Small Equipment*

Henry Schein ProRepair® is a leader in providing a *best-in-class service experience, driven by highly-skilled technicians and customer service representatives, rigorous ISO quality standards, and regulatory compliance.*

- Rapid turnaround for minimal downtime
- Parts and labor warranties backed by Henry Schein
- Manufacturer-authorized facilities
- Genuine manufacturer parts available
- Trade-in programs
- Same-day pick-up service available

“Delivery time and service quality was excellent. Fastest turnaround I’ve experienced yet.”



Repair Services & Solutions

Small Equipment • Instrument Sharpening • Sterilizers • Outlet Center • Trade-in Programs

 **HENRY SCHEIN®**
PROREPAIR



For more information, contact Henry Schein ProRepair:
1.800.367.3674 8am–7pm est. Complete an Online Repair Form at www.henryschein.com/medicalrepairforms. You can also email prorepair@henryschein.com or visit www.prorepair.com

BIOMEDICAL

MAIL-IN SERVICES

Our manufacturer-certified technicians provide high quality repairs using original manufacturer parts. Mail-In Services provide a cost-effective way to maintain equipment and ensure it performs to original manufacturer standards.

EQUIPMENT SERVICED

Urine Analyzers	Hyfrecators
ECGs	Defibrillators
Patient Monitors	Diagnostic Sets
Pulse Oximeters	Power Supplies (i.e., base charges & power handles)
Thermometers	Exam Lights
Otoscopes	Nebulizers
Ophthalmoscopes	Aspirators
Sphygmomanometers (wall, pocket, handheld, pressure cuff)	T/Pumps (Hyperthermia device)
Centrifuges	Illuminators
Dopplers	

SERVICE HIGHLIGHTS

- Labor rates \$57.50 per 1/2 hour, \$99.50 per hour
 - Same-day pickup service available
 - 48-hour turnaround*
 - Original manufacturer parts
 - 3- to 6-month parts and labor warranty
 - Trade-in programs available
 - Equipment rentals available at \$115 per week
- * After estimate approval, if required. Not valid for repairs sent to manufacturer.

INSTRUMENT SHARPENING

SERVICE HIGHLIGHTS

- Same-day pickup service available
- 48-hour turnaround (quotes may delay turnaround)
- Debur
- Sharpen/hone
- Align/adjust
- Remove rust and pitting
- Ultrasonic cleaning
- Buff/polish and lubricate



STERILIZER SERVICE

SERVICE HIGHLIGHTS

- All makes and models
- 4- to 5-week turnaround
- Pickup service available
- Computer-tested documentation on all units
- All units spore tested
- Trade-in programs available

BASIC SERVICE (ESTIMATED REPAIR)

- \$55 estimate fee waived upon estimate approval
- 90-day warranty on parts and labor

FULL RESTORATION

- Serviced to original manufacturer specifications, cleaned thoroughly, and painted if necessary.
- Manufacturer operating manual supplied
- 6-month to 1-year warranty on parts replaced and labor
- Cost \$1,195–\$1,795
- Extended warranty: \$575 (Offered only after original warranty has expired)



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