# HENRY SCHEIN® MicroMD® | Practice Management

## Accelerate the health of your practice.

## Reimagining Care Delivery.

A proven, full-featured practice management system, MicroMD PM offers scheduling, patient information, billing, integrated clearinghouse solutions, advanced reporting, and much more. **More than 35 years of innovation has gone into MicroMD PM** and it shows in a product that's easy for staff to learn and scalable enough to support the changing needs of your practice. Our solution is the affordable practical choice that will allow you to put your focus back where it belongs – on your patients.

MicroMD PM is already used by thousands of physicians in organizations ranging from solo practitioners to large multi-specialty groups with multiple locations, from billing services to community health centers – isn't it time you found out why?

### Flexible
One complete practice management system that houses all of your practice's registration, scheduling, billing, and reporting needs

### Comprehensive
No matter your practice size or specialty, MicroMD is your practice management software

### Efficient
Our intuitive system reduces the need for unnecessary steps and extra work

> *Since switching to MicroMD PM, everything from front office to the back is running smoother and much more efficient. Checking eligibility is easier and faster and collections have increased significantly. MicroMD is very user-friendly. Training new staff on the software is done in less than half the time compared to our old, key-stroke heavy system. **The support staff is great and problems are resolved in an efficient manner. We are very happy with the change to MicroMD PM.**"*
>
> - Gretchen Newberry, Administrative Assistant, Mark Newberry, MD

For more information, continue reading on the back or visit **micromd.com/practice-management/**

# How does MicroMD PM reimagine care delivery?

## With these outstanding features…

### Patient Registration – Effortlessly manage comprehensive patient information

- Manage large volumes of demographic, insurance, billing, and other types of data with ease
- Get a complete picture of each patient with fast access to the functions you use most frequently

- Track patients' insurance effective dates and maintain histories of both bills and claims with automated patient insurance eligibility verification

- Link cases to primary insurance to ensure that claims are filed properly and efficiently
- Reduce data entry and ensure accuracy with the ability to scan drivers licenses and health insurance cards

### Appointment Scheduling – Simple scheduling and precise appointment management

- Confirm, send reminders and record confirmation status of patient appointments via text, phone and email using AutoRemind, an optional add-on service
- Start with easy access to detailed information and let the system search for an open slot according to patient needs and staff availability
- Close entire practice for a holiday or multiple provider schedules in one action.

- Establish a repeating schedule so you can "set it and forget it."
- Deny scheduling for selected patient, protect specific time slots from changes with recalls, receive notifications of future appointments, and automatically verify insurance eligibility
- Determine time slot lengths, color-coding, and other practice parameters at setup

- Maintain productivity and patient satisfaction with the patient waiting list
- Schedule new patients easily by storing new patient contact information, referring doctor and other insurance details in the temporary patient record

### Billing and Claims Management – Simplify billing and accelerate payment

- Display all encounters, including notes, current balance and status from patient accounts to easily manage AR tasks
- Process and automatically post patient credit and debit card payments with ePayments powered by Moneris, an optional add-on service.

- Billing operations are streamlined with both patient financial overviews and transaction details at your fingertips
- Easy access to all charges, payments, write-offs, adjustments, refunds, aging, and encounters

- Fully integrated claims submission and management with our four preferred clearinghouses: Availity, ECP, Practice Insight, and Trizetto Provider Solutions
- Reduce rejections and improve cash flow by scrubbing claims before they are submitted

We offer Cloud and standard client server solutions

### Reporting – Gain operational and financial insight

- Hundreds of reports can be finely filtered and sorted, each having its own option window that displays available criteria used to define report's parameters
- Drive performance with intelligent reporting from dashboardMD, an optional add-on service, with daily interactive and customizable dashboards

- Measure actual day-to-day operations in order to serve patients more effectively and run your practice more efficiently with diagnosis and procedure history reports that capture detailed encounter data and other management reports
- Analyze the business of your practice, inform management decisions and work smarter with inventory, appointment-related lists, day sheet summaries and patient information reports

- Manage the health of your practice's cash flow with a variety of collection and accounts receivable reports

**For more** information visit micromd.com or call 800-624-8832.