

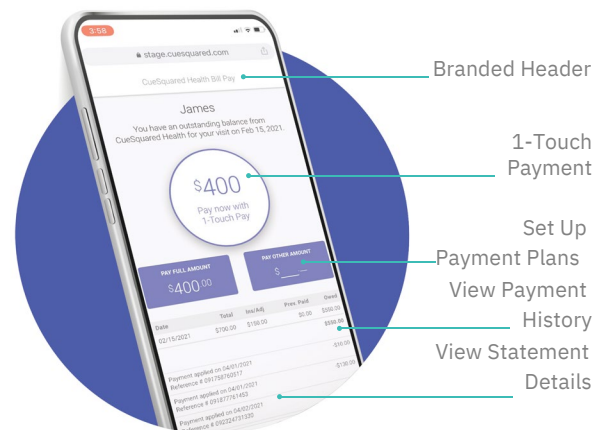
Compassionate financing. Accessible care.

AccessOne Direct Mobile Pay augments existing self-pay collection channels by transforming patient statement data, readily available in all practice and revenue cycle management systems, into actionable text messaging-based statements.

MobilePay removes all the hurdles for patients between receiving a statement and paying their outstanding balances. Revenue cycle teams accelerate cash flow, reduce costs to collect, and provide the consumer payment experience patients have come to expect and receive in other aspects of their lives.

Superior Patient Payment Experience

There is no application to download, no portal to log into, and no paper statement to reference; patients simply and securely receive text statements and makes payments through a 1-Touch Payment button. The branded header signifies the bill is coming from the patient's healthcare provider, not a third-party company. Additionally, contact information within the MobilePay payment screen leverages existing call center infrastructure instead of replacing it.



Measure AR in Hours Not Months

Say goodbye to AR buckets of 30, 60, or 90 days. Because of the intuitive payment experience, revenue cycle teams collect approximately 80% of dollars within 14 days of the first text message, with day one payments accounting for 30% of dollars on average. Patients will quickly pay outstanding balances that are small copays, large bills, and even aging balances of 120 days+ that would typically go to collections from the moment they receive their first text message. All of this can be measured and tracked in our actionable payment dashboard.

SMS Messages sent during selected dates										Statements delivered statements with activity during selected dates			
Sent	Delivered	Undeliverable	Opted-Out	No Mobile Phone	Statements	Viewed	Paid	Paid (of Viewed)					
31,264	29,705	4.0%	16.4%	16.1%	10,898	61.2%	20.9%	34.2%					

MobilePay Collection Scorecard (from date of first MobilePay SMS)										
0-1 d	2-3 d	4-6 d	7-13 d	14-30 d	31-45 d	46-60 d	61-90 d	91-120 d	>120 d	Total
758	361	472	203	218	121	16	122	28	1	2,280
\$3,083	\$1,240	\$44,676	\$23,725	\$17,979	\$9,904	\$2,321	\$11,190	\$1,561	\$60	\$205,747
91.3 Days Payment Total										\$162,679

Payments by Aging (from Date of Service)					
<=30 d	31-60 d	61-90 d	91-120 d	>120 d	Total
657	945	285	165	196	2,280
\$71,395	\$88,166	\$24,366	\$17,770	\$12,048	\$205,747

Strengthen the Call Center and Reduce Costs to Collect

By automating this first touch patient payment channel and reconciling outstanding balances within days, both printed paper statements and call center volume decreases. Additionally, patients with questions on their bills can easily contact the call center to settle bills with a live person or update their insurance information to properly adjudicate claims. This patient behavior change strengthens the overall call center performance and reduces the overall cost to collect.



Reduced
cost to collect



Reduced
call center
volume



Increase
self-pay
collections



Reduced
paper statement
volume

Security

MobilePay™ is HIPAA, PCI, and TCPA compliant; data security is maintained through encryption and tokenized financial transactions.

Integrations

We integrate with all of the major (and most minor) revenue cycle and billing companies on the market today. We also hook into existing payment merchants rather than requiring the adoption of an additional payment gateway.

RCM Vendors

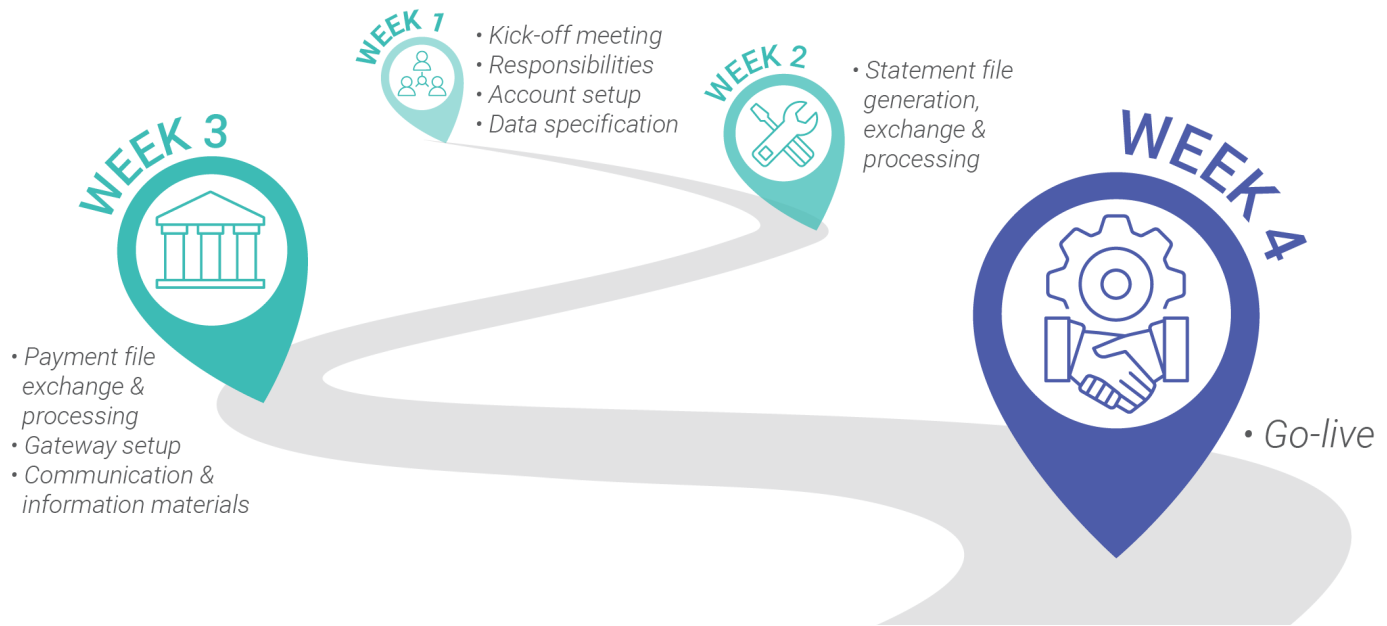


Statement Vendors & Billing Companies



Implementation

MobilePay typically takes just four to six weeks from the initial kick-off meeting to go-live. Yeah, you read that right: a possible four-week implementation time. This implementation helps organizations see immediate patient self-pay results compared with waiting half-a-year to implement a competitive solution.



Pricing

AccessOne charges for the delivery of up to four MobilePay SMS messages per billing statement. There are no contingency fees, no percentage of collections taken, and no payment processing fees.

Just a simple, monthly per-text pricing model, with volume-based discounts.

About AccessOne

AccessOne, a leading healthcare fintech company, partners with health systems to provide consumer centric payment tools for the modern patient. From pay-in-full to extended payment plans, our mobile-native pathways make understanding and paying medical bills easy and affordable. Our text-to-pay platform strips out the need to remember usernames, passwords or account numbers, creating a frictionless experience that drives more payments. Our inclusive patient financing solution adds a Care Now, Pay Later component that accepts all patients, meaningfully lowering the financial barriers to receiving high-quality healthcare. Reimagining payments for healthcare.