



Samples Made Simple

Professional dispensing and management of drug samples.
Compliance | Patient Safety | Practice Efficiency

"It's just great patient care."
Clinical Quality Director

THE RIGHT SAMPLES AT THE RIGHT PLACE, AT THE RIGHT TIME – ALL FULLY COMPLIANT.

- For Physicians: Ensure the right samples are on hand for their patients.
- For Staff: Fingertip access to real-time inventory and automated management - intuitive, straightforward, and time-saving.
- For Patients: Enjoy professional labeling and clear instructions for an improved experience.

WHY HENRY SCHEIN + DRUG SAMPLE MANAGER?



A Proven Track Record

We've been at the forefront of shaping best practices in drug sample management for more than 18 years, continually raising the bar on compliance, efficiency, and reliability.



Integrated Framework

Our platforms seamlessly unify each phase, from the initial sample request through secure dispensing, ensuring a streamlined experience for healthcare professionals and their support teams.



Trusted Partnership

By tackling every aspect of sample management, we help you deliver unmatched value to your clients, positioning you as a go-to, all-in-one solution provider.

QUICK & EASY QUALIFYING

Only a few short questions to get started:

- Do you or would you like to offer samples to your patients?
- Who are the decision-makers in drug sample management?
- Can we introduce them to our onboarding specialist?

KEY BENEFITS AT A GLANCE

- **Streamlined Workflow:**
Automation reduces administrative burdens on staff.
- **Compliance & Safety:**
Comprehensive documentation and clear patient instructions.
- **Strengthened Relationships:**
Providing value that positions practices as patient-centric.
- **Simple Implementation:**
SymmetryRX supports 100% of the setup. Up and running in as little as one hour.



Frequently Asked Questions

- **Q: Does this provide benefits over our current, paper log system?**

A: Yes, many! Faster, simpler and more accurate receiving, dispensing and managing of samples.

- **Q: Does it alert me to inventory levels?**

A: Yes, in multiple ways. The system alerts staff in instances of low and expired inventory plus a reminder to perform reconciliation.

- **Q: Will it help me manage drug recalls?**

A: Yes. In the event of a drug sample recall, Drug Sample Manager has a simple process for quarantining the dispense of recalled lot numbers and identifying affected patients.

- **Q: Does Drug Sample Manager generate reports to help me manage my drug inventory?**

A: Yes. Drug Sample Manager has a robust reporting capability that meets the needs at all levels of the organization.

- **Q: Do I still need my Pharma Rep?**

A: Drug Sample Manager enhances access to pharma manufacturer resources and simplifies pharma rep interactions.

- **Q: Is Drug Sample Manager being utilized by other practices like mine?**

A: Yes. Drug Sample Manager is used by many types of healthcare practices, large and small, that provide samples to patients. If your practice is offering drug samples, Drug Sample Manager is the most effective way to do it.

- **Q: Is it difficult and time-consuming to setup Drug Sample Manager?**

A: No. A practice can be dispensing samples in as little as 1-2 hours using the “White Glove Service” available at no charge in the Professional and Enterprise plans.

- **Q: Can I manage other samples besides pharmaceuticals?**

A: Yes. Our customers' inventory a variety of products from OTC drugs to nutritional supplements to pediatric supplies and more.

- **Q: Can I manage controlled substances?**

A: Yes.

- **Q: How much does it cost?**

A: Drug Sample Manager is priced to be accessible to all practice types, whether the smallest independent practice or the largest enterprise group of practices. Your Henry Schein sales consultant can facilitate a price quote based on your needs. Breakeven on the Professional tier is 4 dispenses per month.